

# **TENDER DOCUMENT**

## **FOR**

**Annual Maintenance of Sopho firewall Xg4300  
Machine**

**TENDER No: CDFD/BIOINFO/Sopho /LIC/2025-26/01**



Centre for DNA Fingerprinting and Diagnostics  
Inner Ring Road, Uppal, HYDERABAD - 500039  
(Telangana State) India

सीडीएफडी

## डी एन ए फिंगरप्रिंटिंग एवं निदान केन्द्र

(जैव प्रौद्योगिकी विभाग, विज्ञान एवं प्रौद्योगिकी मंत्रालय, भारत सरकार का स्वायत्त संस्थान)

## CENTRE FOR DNA FINGERPRINTING AND DIAGNOSTICS

(An autonomous institute of the Dept. of Biotechnology, Ministry of Science & Technology, Govt. of India)



CDFD

Inner Ring Road Uppal, HYDERABAD - 500039 (Telangana State) India

Ph. No. 040-27216055/58/57, Fax: 040-27216019

Email: spo@cdfd.org.in ; bioinfo@cdfd.org.in

### NOTICE INVITING TENDER

Ref: CDFD/BIOINFO/SOPHO/LIC/2025-26/01

Date: 21/05/2025

Sealed tenders are invited on behalf of and by the Director, CDFD for Sopho XG4300 firewall License renewal of for one year at CDFD Laboratory Building at Hyderabad.

| S. No. | Server description with model no.                    | Serial No       |
|--------|--|-----------------|
| 1      | Sopho XG4300 Firewall with Xstream Protection bundle | X430126GCGQM912 |

**Scope of work:** Renewal of Firewall hardware model (Sopho XG4300 Model). With comprehensive hardware support and all software license renewal

Tentative license renewal cost is Rs 2,50,000/-

### SCOPE OF SERVICES

- The vendor shall provide web/telephone/email/onsite support pertaining to the severity of the issue.
  - The vendor is required to provide complete 24+7 supports for firewall, troubleshooting and any issue arise during the license period.
- Interested eligible bidders may download free of cost the complete bidding documents from our Website(<http://www.cdfd.org.in>) as well as from Central Public Procurement Portal: [www.eprocure.gov.in](http://www.eprocure.gov.in).
  - Earnest Money Deposit / Bid Security:** EMD amounting to Rs.5000 /- (Five Thousand Rupees only) by way of Demand Draft / Bank Guarantee of a Commercial Bank in favour of "Director, CDFD and payable at Hyderabad obtained from any Commercial Bank should be enclosed along with the Bid.
    - This amount is interest free and will be returned to the unsuccessful bidder after finalization of the Contract within 30 days.
    - The firms registered with DGS&D, NSIC and MSE if any, are exempted from payment of Earnest Money Deposit (EMD) and enclosed the valid proof along with Quotation.
  - The firms registered with MSME/MSEs should indicate the Udyog Aadhar Memorandum (UAM) Identification Number in their quotation failing which the exemption of EMD and other benefits as available will not be applicable.

4. Tenders shall be submitted in Single bid.

**Due Date for Receipt of Tenders:**

**Opening of Bids: 13/06/2025 4:00 PM at Bioinformatics section first floor, CDFD, Inner Ring Road, Uppal and Hyderabad.**

If the above stated opening or closing date(s) happens to be Govt. holiday(s)/BANDH, the submission/opening of the tender will be on the next working day as per the time scheduled.

5. **The sealed cover duly super-scribed with Tender No., CDFD/BIOINFO/SOPHO/LIC/2025-26/01 Due on 13/06/2025 @ 3:00 pm containing bid along with the relevant documents should be dropped in the Sealed Tender Box kept at the Stores and purchase Section, Wing 'A', CDFD, Inner Ring Road, Uppal, Hyderabad on or Before 13/06/2025 at 3: 00 PM The Tender document at any cost should not be handed over to any persons.**
6. CDFD does not bind itself to accept the lowest or any other tender and reserves the authority to reject any or all tenders without assigning any reason. All the tenders, in which any of the prescribed conditions are not fulfilled or incomplete, in any respect, are also liable to be rejected.
7. **Bidders sending their quotations through courier / postal services should ensure to send the same well in advance as CDFD does not take any responsibility for late receipt of quotes due to postal / courier delays.**
8. **Tenders submitted without EMD will be rejected.** Tenders received after due date and time will not be entertained. Institute is not responsible for any postal delay. CDFD does not take any responsibility for loss of Tender in transit sent by courier or any postal delays, Tenders received after the due date and time will be summarily rejected. Incomplete or conditional tenders are liable for rejection.
9. All the tenders, in which any of the prescribed conditions are not fulfilled or incomplete in any respect are liable to be rejected.

Sd/-  
I/C-Bioinformatics

## **TERMS & CONDITION**

1. A minimum of 5 years of experience in similar work is required. "Similar work" refers to new or renewal licenses related to Cyberoam/Sophos Firewall, along with complete implementation for the Government of India, State Government, or PSUs. The vendor must have executed at least five such projects per year in the last five years
2. A certificate for partnership or dealership provided by the OEM must be submitted. The vendor must be an OEM (Cyberoam/Sophos), an authorized dealer, or a channel partner. A valid authorization certificate must be enclosed with the bid.
3. The rates quoted shall be valid for a minimum period of 60 days from the last date fixed for submission of the bid.
4. The Director CDFD, Hyderabad reserves the right to accept or reject any or all the quotations either in full or in parts without assigning any reason.
5. Fax / signed & scanned quotes through email are acceptable.
6. Payment Terms: Our rules do not permit any advance payments. Payment will be released within 30 days from the date of acceptance of material by way of cheque/ Wire Transfer/ Foreign Demand Draft. In exceptional cases, the payment may also be released by opening an irrevocable Letter of Credit. All Bank charges outside India are to be borne by the supplier.
7. In case anything is missing in the tender that is essential for the Sophos XG 4300 license renewal with all subscriptions, the vendor must mention it in the tender and include the price in their quote.
8. Vendor should provide professional Sophos firewall training

**Signature of the Bidder with  
seal**

**Note:** Please enclose this sheet duly signed and stamped along with the Quote for accepting the above Terms & Conditions.